



Deductible/Service Fee and Repair Schedule
Equipment Replacement Program (ERP Insurance)
Equipment Service and Repair Program (ESRP Service Contract)

This device schedule is updated regularly to include new models. Please check this document any time your equipment changes and before visiting an authorized repair center for service. If you are not certain of the model of your phone, refer to your original receipt or it may be printed on the white label located under the battery of your device.

	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Monthly Charge					
Total Equipment Protection (TEP)	\$9	-	-	-	-
Total Equipment Protection Plus (TEP Plus)	-	\$13	\$13	\$13	\$17
Equipment Service and Repair Program (ESRP)	\$8.25	\$8.25	\$8.25	\$8.25	\$11
Insurance Deductibles (ERP) and Service Contract ADH Service Fees during Asurion Administration (ESRP)					
Device replacement	\$50	\$125	\$225	\$275	\$275
Device repair	\$25	\$65	\$115	\$140	\$140
Service Contract ADH Service Fees during AppleCare® Services Administration (ESRP)					
Screen repair	-	\$29	\$29	\$29	\$29
Device replacement and other repairs	-	\$99	\$99	\$99	\$99

For New York residents only, insurance may be purchased separately for \$1.00, \$3.75 or \$5.00 depending on your device.

The ERP insurance deductibles listed above apply to approved claims for loss, theft, and physical or liquid damage (excluding ADH). The ESRP service contract service fees above apply to Accidental Damage from Handling and mechanical and electrical breakdown due to defects in materials or workmanship as a result of normal wear and tear.

Equipment Tier 5		Asurion Administration \$275 Device Replacement \$140 Device Repair	AppleCare Services Administration \$99 Device Replacement / Repair \$29 Screen Repair
Manufacturer	Model	Asurion Repair Eligible	ACS Repair Eligible
Apple	iPhone X 64GB, iPhone X 256GB	No.	Yes.
Equipment Tier 4		Asurion Administration \$275 Device Replacement \$140 Device Repair	AppleCare Services Administration \$99 Device Replacement / Repair \$29 Screen Repair
Manufacturer	Model	Asurion Repair Eligible	ACS Repair Eligible
Apple	iPhone 6 Plus 128GB, iPhone 6s Plus 128GB, iPhone 7 256GB, iPhone 7 Plus 128GB, iPhone 7 Plus 256GB, iPhone 8 256GB, iPhone 8 Plus 256GB	Yes.	Yes.
LG	V30+ 128GB	No.	n/a
Samsung	Galaxy S8 Active, Galaxy S8+, Galaxy Note 8	Yes.	n/a
Equipment Tier 3		Asurion Administration \$225 Device Replacement \$115 Device Repair	AppleCare Services Administration \$99 Device Replacement / Repair \$29 Screen Repair
Manufacturer	Model	Asurion Repair Eligible	ACS Repair Eligible
Apple	iPhone 4S 64GB	No.	No.
	iPhone 5 64GB, iPhone 5S 64GB	Yes.	No.
	iPhone 6 16GB, iPhone 6 64GB, iPhone 6 128GB, iPhone 6 Plus 16GB, iPhone 6 Plus 64GB, iPhone 6s 16GB, iPhone 6S 32GB, iPhone 6s 64GB, iPhone 6s 128GB, iPhone 6s Plus 16GB, iPhone 6s Plus 64GB, iPhone 7 32GB, iPhone 7 128GB, iPhone 7 Plus 32GB, iPhone 8 64GB, iPhone 8 Plus 64GB	Yes.	Yes.
	HTC	One M8, One M9, One M10, Bolt, U11	Yes.
Essential	Essential Phone (PH-1)	No.	n/a
LG	V20 LS997	No.	n/a
	G6 LS993	Yes.	n/a
Motorola	Nexus 6 32GB Black XT1103, Moto z2 Force Edition (MOT1789)	No.	n/a
Samsung	Galaxy Note 2, Galaxy Note 3, Galaxy S5; Galaxy S5 Sport, Note 4, Galaxy Note Edge, Galaxy S6 32GB, Galaxy S6 64GB, Galaxy S6 128GB, Galaxy S6 Edge 32GB, Galaxy S6 Edge 64GB, Galaxy Note 5 32GB, Galaxy Note 5 64GB, Galaxy S6 Edge+ 32GB, Galaxy S6 Edge+ 64GB, Galaxy Note 5 32GB, Galaxy Note 5 64GB, Galaxy S7, Galaxy S7 Edge, Galaxy S8	Yes.	n/a
SONIM	XP Strike IS	No.	n/a
Equipment Tier 2		Asurion Administration \$125 Device Replacement \$65 Device Repair	AppleCare Services Administration \$99 Device Replacement / Repair \$29 Screen Repair
Manufacturer	Model	Asurion Repair Eligible	ACS Repair Eligible
Apple	iPhone 4 8GB, iPhone 4S 8GB, iPhone 4S 16GB, iPhone 4S 32GB	No.	No.
	iPhone 5 16GB, iPhone 5 32GB, iPhone 5C 8GB, iPhone 5C 16GB, iPhone 5C 32GB, , iPhone 5S 16GB, iPhone 5S 32GB, iPhone SE 16GB, iPhone SE 32GB, iPhone SE 64GB, iPhone SE 128GB	Yes.	No.
	Apple Watch Series 3 38MM, Apple Watch Series 3 42MM	Yes.	Yes.
	Blackberry	Q10, KEYone	No.
HTC	EVO 4G LTE X325C ,One - E8, One M7 801C, One A9 HTC2PQ93, One Max AP902	No.	n/a
LG	G Flex, G Flex II, , G3, G4, G5	Yes.	n/a
	G2, Google Nexus 5 16GB (D820), Optimus G LS970,	No.	n/a
Motorola	Photon Q XT897, X 1056	No.	n/a

Samsung	Galaxy S 4	Yes.	n/a
	Galaxy Mega, Galaxy III Tri-Band, Galaxy Nexus, Galaxy S III	No.	n/a
ZTE	LivePro MF97AH	No.	n/a
Equipment Tier 1		Asurion Administration \$50 Device Replacement \$25 Device Repair	
Manufacturer	Model	Asurion Repair Eligible	
Alcatel	Ride-Fi ALY856, 3500	No.	
Airprime	3000, 3200, 3300	No.	
Audiovox	6600, 6601, 6700, 8450, 8912, 8920, 9100, 9155, 9950	No.	
Blackberry	6510, 7100, 7130, 7250, 7510, 7520, 7750, 8703, 8830, 8350, 8530, Pearl 8130, Tour 9630, Bold 9650, Bold 9930, Oxford 9670, Torch 9850, Curve 8350I, 8330, 9330, 9350	No.	
Denso	2100, 2200, DB, SB	No.	
Franklin	300 USB, 301 USB, U602, Sprint Plug-in-Connect Tri-Mode USB U770, U600 USB, R850 Mobile Hotspot, U772 USB Dongle, R910 Mobile Hotspot	No.	
Hitachi	P300, G1000	No.	
HTC	Snap S511, Hero 6277, Touch Pro 6850, Touch Pro 2 T7380, Touch 6900, Mogul 6800, Touch Diamond 6950, Arrive T7575, EVO Shift A7373, EVO A9292, EVO Design 4G C715C, EVO 3D X515C, 8XT	No.	
Kyocera	1135, 2035, 2255, 2345, 3035, 6035, Brio S3015, DuraMax, DuraCore, DuraPlus, DuraXT, Rise, Hydro Edge, Kona KYS2151, Verve KYS3510, Vibe KYC6725, DuraTR 8GB, Echo SPC300, Milano C5120, Torque, Torque XT KYE6715, Duraforce Pro KY6830	No.	
LG	125, 150, 160, 225, 325, 350, 535, 1010, 1100, 1200, 2110, 3000, 5200, 5225, 5250, 5350, LX290, 4NE1, Remarq 240, LX400 260, LX265, Rumor 260, Rumor 2 265, Rumor Touch 510, Rumor Reflex, Fusic 550, Muzic 570, Lotus, Lotus Elite, Optimus, Optimus Elite, Optimus F3, G Stylo, Tribute 5, Tribute HD, Marquee, Viper, Mach, X Charge 16GB, Tribute Dynasty 16GB	No.	
	G3 Vigor, G Stylo 2, X Power, Stylo 3	Yes.	
Motorola	290, I1000, I1000+, I2000, I2000+, I205, I265, I275, I305, I30sx, I315, I325, I335, I355, I35S, I365, I370, I390, I445, I500, I50SX, I530, I550+, I55sr, I560, I570, I576, I576S, I580, I58SR, I600, I605, I60c, I615, I670, I700, I710, I730, I733, I736, I760, I776, I776w, I80, I830, I836, I85, I850, I855, I860, I870, I88, I880, I890, I886, I90c, I9, 925, I95cl, IC402, IC502, IC502X, IC602, IC902, CPEI25150, P8167, P8767, ST7762, ST7867, T8167, T8367, V2267, V60V, V8162, V555, LX370, Clutch I465, Brute I680, Brute I686, Debut I856 Krizr K1M, SLVR L7c, Tarpon V120C, RAZR V3M, RAZR2 V9M, Renegade V950, Razr VE20, E4, Admiral, Duo, Titanium, I325IS, I365IS I625IS, I920, I930, Q, Q9C, I1, I1X, XPRT, Photon MB855	No.	
Neopoint	1000	No.	
Next Generation	USB	No.	
Netgear	341U USB Modem, Zing Mobile Hotspot, Fuse Mobile Hotspot	No.	
Nokia	2170, 3155, 3205, 5170, 6016, 6165, 6185, 6225, 3585I, 3588I, Lumia 635	No.	
Novatel	201, 620, C777, Express EX720, MiFi 2200, S720, U720, U727, U760, MiFi 500 LTE, 3G/4G Mobile Hotspot 4082, 3G/4G 2N1 C208, 3G/4G 2N1 CC208	No.	
Pantech	PX500	No.	
Palm	Pixi 120, Pre 100, Treo 300, Treo 600, Treo 650, Treo 700P, Treo 700W, Treo 755P, Treo 800, Treo Centro 690p, Treo Pro 850	No.	
PCD	Sprint Express (M650), Express Mobile Hotspot	No.	

Equipment Tier 1 (continued)		Asurion Administration \$50 Device Replacement \$25 Device Repair
Samsung	A400, A420, A460, A500, A560, A580, A600, A620, A640, A660, A680, A700, A740, A760, A790, A800, A820, A840, A880, A900, A920, A940, A960, N270, 1000, 1500, 1600, 1900, 2000, 3500, 6100, 8500, Seek M350, Trender M380, Rant M540, Exclaim M550, Reclaim M560, Restore M570, Replenish M580, Upstage M620, Highnote M630, Uproar M100, M220, M240, M300, M320, M330, M360, M370, M500, M510, M520, M610, N200, N240, N300, N400, Z400, Array M390, M400, Galaxy J3 Emerge, I300, I330, I350, I500, I600, D600, IP830, Ace I325, Instinct M800, Instinct M850, Instinct S50, Instinct S30 (M810), Moment M900, Conquer 4G SPH-D600, Intercept M910, Transform M920, Transform Ultra M930, Epic D700, Epic Touch D710, Nexus S D720, Galaxy Victory 4G LTE L300, ATIV S Neo SPH1800, Galaxy S 4 Mini L520, Gear S R750	No.
	Galaxy J3, Grand Prime, Galaxy J7 Perx,	Yes.
Sanyo	200, 2300, 2400, 2700, 3000, 3100, 3200, Katana LX 3800, Vero 3820, 4000, Tahoe 4100, 4500, 4700, 4900, 4920, 4930, 5000, 5150, 5300, 5400, 4500/5500, 5600, 6000, 6200, 6400, Katana 6600, Katana II 6650, Eclipse 6750, 6750X, Incognito 6760, Innuendo 6780, 7000, 7050, 7200, 7300, 7400, 7500, 8100, 8200, 8300, 8400, Katana DLX, 8500, 9000, M1, PRO200, PRO700, 2500 S1, SCP2700, SCP3810, Zio SCP-8600	No.
Sierra	550, 580, 597T, AC402, AC595, AC597, U595, U598, 3G/4G USB 250U, Overdrive Pro SWAC302, Overdrive 801, Sierra Wireless 4G LTE Tri-Fi Hotspot SWAC803	No.
Sharp	Aquos Crystal SH306	No.
Sonim	Sonim XP Strike	No.
Sony	100, 600, 1101, 1201, Ericsson T608	No.
Sprint	FWU680, U301	No.
Starcom	105, 120, 5740	No.
Toshiba	2032	No.
Yiso	CF2031	No.
ZTE	AC30, N850, Sprint Force N9100, Pocket WiFi (MF975HS), Warp Connect, Max XL, Sprint Vital N9810, Sprint Flash N9500	No.

Phones NOT eligible for coverage: Boost, Special Edition/Limited Edition, MVNO models, CDMA Specialty and limited edition phones. All GSM phones (Motorola V3, V50, V551, V555; Nokia 3120, 3310, 6630, Samsung IP-830w, IPA790), Telematics and Virgin Mobile Phones. Netbooks, Notebooks, Tablets, Desktop Modems, Intrinsically safe device: r765IS, 4G only devices and Samsung M400 (activated under the Sprint As You Go program).

For approved claims, a repair or replacement device will be provided at our discretion. For repairs, you will be required to visit or mail your device to an authorized repair center. If you have an eligible device that is not repairable, a device that is ineligible for repair, there is not an authorized repair location available, or we decide that a replacement is necessary, you will receive a replacement device and be charged the replacement deductible. If you have a water resistant device, it may not be water resistant after repair. Repairs are typically completed in 5 business days.

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